

THE CENTER *for* HEALTHCARE ACCREDITATION



— THE CENTER *for* —  
Healthcare  
Accreditation

*Success through Simplicity*

# Mission [ THE CENTER ] Statement

**The Center for Healthcare Accreditation** is a unique membership organization dedicated to simple, sustainable solutions to common Joint Commission and CMS compliance challenges. **The Center's** mission is to help our members create and implement simple and sustainable solutions to high-risk compliance challenges that make clinical sense.

Directed by a core group of experienced, nationally renowned experts, **The Center** provides member institutions with practical strategies for achieving compliance through improved efficiency, safety, and quality.

Leading our members back to the basics of good, solid patient care, **The Center** develops a targeted, facility-specific strategy for integrating accreditation expectations into efficient, common-sense hospital operations.

Your exclusive **Center for Healthcare Accreditation** membership provides you with on-call access to an acknowledged accreditation expert and offers a full complement of resources, policies, and procedures to support the success of your compliance efforts.

## Benefits *of* Membership

**The Center for Healthcare Accreditation** offers exclusive core benefits—in combination with your choice of select additional services—tailored to the specific needs of your institution. **The Center** provides a road map for accreditation readiness by outlining standards requiring focus, highlighting areas that need routine monitoring, and identifying processes in need of redesign to achieve compliance.

*Available to you online,  
by phone, and on site,  
your personal advisors  
guarantee ongoing support  
to your staff in addressing  
current and future  
challenges that may arise.*

[ THE CENTER ]

# Core Benefits

## ACCESS TO A SENIOR ACCREDITATION ADVISOR

Selected by The Greeley Company to address your facility's unique accreditation concerns, your personal advisor will provide individual guidance and expert advice throughout your membership. Available to you online, by phone, and on site, your advisor guarantees ongoing support and continuity toward sustainable Joint Commission and CMS compliance.

## COMPREHENSIVE ANNUAL ACCREDITATION ASSESSMENT

The Center for Healthcare Accreditation's annual assessment provides an objective evaluation of our members' compliance status. This assessment focuses on the elements of performance that generate the majority of survey findings and helps members focus their compliance efforts and allocate resources to the most important needs. *It can also be tailored to fully satisfy The Joint Commission's requirement for an annual PPR update.*



## PRIORITIZED ACTION PLAN

Emerging directly from the Accreditation Assessment, your organization-specific action plan will list, in order of priority, the actions required for effective, ongoing compliance improvements.

## ONGOING ACCREDITATION CONSULTATION SERVICES

Depending on the results of your Accreditation Assessment, we will guide you to simple and sustainable approaches to your particular compliance challenges.

We will work with you on an ongoing basis to address your compliance gaps with easy to implement and practical solutions. Our services include, but are not limited to:

- Interpretation of standards and building compliance into natural processes of patient care
- Customized education for hospital and medical staff
- Ongoing readiness assessments
- Periodic performance review preparation
- Policy revisions to streamline and eliminate overly burdensome and unnecessary requirements
- Unannounced Survey Readiness Plan Development
- Development of an internal patient tracer process with easy-to-use tracer tools
- Focused Environment of Care Assessments

## ACCESS TO THE CENTER LIBRARY

Your membership entitles you to unlimited online access to The Greeley Company's extensive library of accreditation, medical staff, credentialing, quality, and patient safety policies, procedures, and resources. This library is continuously updated with new and revised documents.

## A QUARTERLY "MEMBERS-ONLY" BROADCAST EVENT

As a member, you will be able to participate in a quarterly broadcast event led by a Greeley Company expert on hot or emerging accreditation topics. The event will be interactive and allow for networking with other members.

## PREFERRED RELATIONSHIP ON OTHER GREELEY COMPANY SERVICES

Your membership will provide preferred pricing on additional Greeley Company services. These services include assessment, design, implementation, facilitation, training, and education in numerous disciplines to help hospitals succeed. Visit [www.greeley.com](http://www.greeley.com) for more information on our consulting and interim staffing services.

## PREFERRED PRICING ON HCPRO'S EDUCATION AND REFERENCE MATERIALS

Your membership in The Center will provide preferred pricing on most HCPro products.

# Additional [ THE CENTER ] Member Services

## ENVIRONMENT OF CARE AND LIFE SAFETY SERVICES

### *Access to a Senior Environment of Care/Life Safety Advisor*

Selected by The Greeley Company to address your facility's unique concerns, your personal advisor will provide individual guidance and expert advice throughout your membership.

### *Ongoing Accreditation Consultation Services*

Our full range of Environment of Care and Life Safety services includes:

- Continuous EOC readiness evaluations and program development
- Evaluation and improvement of emergency management program and emergency operations plan
- Facilitation of EOC annual evaluation and performance improvement activities
- Development and implementation of EOC management plans and operational policies
- Safety/EOC professional interim staffing
- Complete *Life Safety Code*® services
- Mock Joint Commission Life Safety surveys

## MEDICAL STAFF OFFICE SERVICES

### *Access to a Senior Medical Staff Office Advisor*

Selected by The Greeley Company to address your organization's unique needs, your personal advisor will provide individual guidance and expert advice throughout your membership.

### *Comprehensive Medical Staff Office Assessment*

The on-site assessment provides an objective evaluation of the medical staff office and credentialing activities to determine the effectiveness of your processes, the appropriateness of the office organizational structure, and the degree of compliance with current Joint Commission standards.

## DISEASE-SPECIFIC CERTIFICATION

Move beyond accreditation and achieve a certificate of distinction for your hospital's disease-specific care (DSC) programs. We can expedite the certification process through implementation of evidenced-based clinical practice guidelines, performance measures, and compliance with the DSC standards.

## NATIONAL SEMINARS

Members can reserve seats at our national seminars at a preferred rate.



## Contact The Center

For more information on your custom membership options, call 888/749-3054 or e-mail us at [tgc@greeley.com](mailto:tgc@greeley.com).

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**Healthcare**  
**Accreditation**

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